Careify™ Quality Enhancement and Oversight Tools

Technology that Drives Member Health and Welfare

Careify™ offers a suite of quality enhancement and oversight tools that improve service delivery for individuals receiving home and community-based care.

Careify provides a comprehensive roadmap to member independence and program compliance.

How well does your state's system protect member health and welfare?

As the administrative authority, Medicaid and sister agencies are obligated to protect the health and welfare of home and community-based services (HCBS) waiver and state plan recipients by ensuring participants receive the same quality of care at home as they would in a traditional institutional setting. Therefore, agencies must turn to more rigid management approaches that offer greater transparency, quality monitoring, measurement, and oversight.
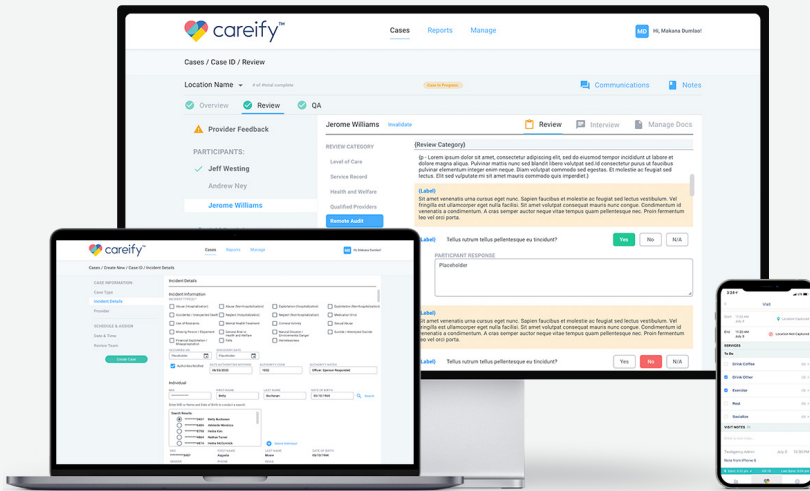
careify™ Quality Enhancement & Oversight Tools:

Avoid audit findings by deploying a comprehensive system that provides end-to-end assurance of care delivery, case management, and compliance.

EVV — **Electronic Visit Verification-** Bringing transparency to home and community-based care

IMS — **Incident Management System-** Ensuring the safety of your program's members

QR — **Quality Reviews-** Delivering program integrity and achieving long-term compliance

A Solution that Matters: Careify

EVV — **Electronic Visit Verification (EVV)**

Careify EVV is a software-as-a-service (SaaS) application for provider agencies, managed care organizations, and State Medicaid Agencies implementing an EVV solution.

From resolving flags to generating reports, Careify EVV has several features to help you comply with the 21st Century Cures Act.

Mobile App: Careify EVV works on all GPS-enabled devices so caregivers can use their own devices.

IMS — **Incident Management System (IMS)**

Careify IMS is a modular application that leverages the Centers for Medicare and Medicaid Services (CMS) recommendations and promising practices for incident management.

Work queues and business logic allow users to track incidents from notification through the remediation and prevention phase. Data analytics help reduce the risk and likelihood of occurrence of similar incidents in the future. Provider violations can also be reported using the IMS module.

QR — **Quality Reviews (QR)**

Careify QR allows users to perform various types of reviews and assessments to validate the operational preparedness, quality, and compliance of waiver or non-waiver providers.

With tools for program administrators and providers, we make it easy for you to configure a workflow that fits the needs of each review type and quality assurance assessment.

Glimpse into the Careify Suite

Human-Centered Design

Careify was designed with you in mind. A human-centered approach helps ensure our systems support the unique needs of users.

Modern Technology

The Careify suite is available when and where you need it. The system lives in the cloud and leverages the latest web and mobile technologies.

Built by Experience

The best practices from care providers, case managers, investigators, and program administrators form the foundation of the Careify suite.

PCG has 30+ years of experience serving the HCBS community nationwide, from New York to California

106.6K+ Incident investigations conducted	**19.8K+** Provider compliance reviews conducted	**1.2K+** Fraud referrals submitted	**$12.8M+** Identified in overpayments
40K+ Providers trained through custom online learning modules	**5K** HCBS Settings Final Rule assessments conducted	**14K+** Quality assurance reviews conducted	**40K+** Pre- and post-enrollment provider screenings conducted

Contact us today to learn more about the Careify suite of quality enhancement and oversight tools.

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