

# IEP Online™ Clinical Services

## Intuitive, web-based clinical student services management for Ontario school boards

Part of the IEP Online Suite, Clinical Services is a comprehensive, web-based solution designed to help school boards and clinical student service teams manage clinical individualized education plan (IEP) information for students more efficiently—from referral to consent to service tracking. It is part of the suite, but adoption of IEP Online is not required to use it.

Clinical Services was developed specifically for Ontario schools by Public Consulting Group (PCG). With it, boards can accurately track paperwork, service provision, and outcomes for all students receiving services (i.e., speech, social work, vision, hearing, and many others). PCG is the largest provider of IEP solutions in North America.

### Capabilities

Our Clinical Services solution conveniently and securely manages the provision of specialized services to students, creating detailed, student-specific electronic document records that are stored and managed in this web-based system. In Clinical Services, school boards can create their own categories of service (i.e., speech and language, psychological services, autism, and others) and then track the intake and support of students in one or more of those areas. For every student and service, Clinical Services supports the following steps in the school board's process:

- Referral (including teacher checklists, clinician observations, and other feedback)
- Informed Consent (including the electronic capture of signatures from parents, guardians, and others)
- Service Logging (including type of contact, type of case, date and time of session, duration, areas covered, and more)
- Reporting (either at intake or at the end of a service period)

Clinical Services also has the capability to attach external supporting documentation to individual student records, whether scanned or photographed (from an electronic tablet or other mobile device).

### Key Benefits

- ✓ Web-based, secure, and paperless clinical services management
- ✓ Integrates into a school board's existing student information system (SIS)
- ✓ Improved, automated caseload process
- ✓ Enhanced service tracking
- ✓ Improved fidelity of data
- ✓ Consistent, professional documentation across all service areas
- ✓ Streamlined process designed to increase time available to work with students

## PCG's Proven Approach to Clinical Student Services Management

### Accessibility



Clinical Services is a fully web-based application. It is designed for use on an electronic tablet as well as a laptop and desktop computer. It is also fully compatible with most web browsers and does not require special plug-ins or add-ons. In addition, Equipment Online's user-friendly design includes intuitive sorting and searching tools to make it convenient to work with large, detailed K-12 data sets.

### Integration



Clinical Services can integrate with your existing student information system (SIS), providing up-to-date student information related to enrollment, demographics, and history.

### Implementation



Our straightforward implementation process will have your system up and running within weeks. Clinical Services supports hosted and self-hosted installations as well as SIS and Active Directory integration.

### About the IEP Online Suite



For over two decades, PCG's K-12 experts have helped schools to manage essential special education processes with intuitive, state-of-the-art IEP solutions. IEP Online is a web-based application that fully meets Ontario Ministry of Education (MoE) standards for IEPs; Identification, Placement, and Review Committees (IPRCs); special transportation; and other special-education-related needs. We provide teachers, special education resource staff, and other board administrators with tools to create and manage professional, compliant special education documentation conveniently yet comprehensively. The IEP Online Suite makes it possible to spend less time on paperwork and data entry and more time collaborating with colleagues and supporting students and their families.

## About PCG

We are the largest provider of IEP solutions in North America. Since 1986, PCG has offered consulting and technology systems to help schools, districts, and state education agencies/ministries of education improve programs and processes, optimize resources, and promote student success.

**In Canada, PCG offers solutions, services, and expertise in many areas, including:**

- Special Education (IEP, IPRC, SEA)
- Strategic Planning
- Data Analytics/Data Warehousing

**Learn more about how Clinical Services, part of the IEP Online Suite, can help streamline your school board's processes. Contact us today!**

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